



Do you look after an adult on a regular basis?

Are you worried about what would happen in an emergency?

Carers' Emergency Card Scheme

You are a carer if you provide unpaid care and support for a partner, relative, friend or neighbour on a regular basis because they are ill, frail or disabled.

Many carers worry about what will happen if they become ill or an emergency arises and they cannot continue to provide care or support. Who will take over from them?

The Carers' Emergency Card Scheme offers peace of mind to carers living in Kensington and Chelsea. In an emergency, the person you care for will be looked after.

How the scheme works

When you register, you will be sent an emergency card, like the one shown here. It is the size of a credit card so you can easily carry it around with you in your purse or wallet.

You are asked to nominate one or two people who know the person you care for. If anything happens to you, as the main carer, we will contact them so they can continue the care you normally provide or make alternative arrangements on your behalf. If they are not available, we can arrange support for the person being cared for in their home. If you do not have anyone to nominate, you can still join the scheme and we can help you.



It does not cost you anything to join the scheme. We will provide free care in an emergency for up to 48 hours, or 72 hours on Bank Holidays.

To find out more, or to join the scheme:

- call the Community Alarm Service on **020 7605 6509** or email **tcommunityalarmsservice@kctmo.org.uk**
- call Social Servicesline on **020 7361 3013** or email **socialservicesline@rbkc.gov.uk**
- talk to your social worker or care coordinator.



I am a Carer
Someone
depends on me



I am a Carer
Someone
depends on me



In the event of an accident or emergency
please call:

020 7605 6509

and let them know what has happened

Name:

Reference number:



If English is not your first language or you need help to communicate because for example, you have sight or hearing loss, we can give you the information in this leaflet:

- on audio cassette or in very large print or Braille
- translated into the main languages spoken in Kensington and Chelsea
- by arranging an interpreter or signer for you.

Please call the Social Servicesline on **020 7361 3013**.



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www.rbkc.gov.uk

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